

Suggestion

Communication by COVID-19

Taking into account the trade tensions and economic effects of the Covid-19 coronavirus that has generated this short-term disease in the production and exports of global services:

NEO HOLDING GROUP recommends some suggestions to our customers:

- Plan ahead for orders that carry overhaul, manufacturing and logistics.
- Look for alternative products or materials that can supply production equipment that delays your process.
- Request orders with an additional **25%** to have a contingency stock in case the effect of trade tensions and health pro-longs or increases more than estimated.
- We recommend looking for product options locally or in areas or markets that have not been so affected by the virus.
- It is recommended to use remanufactured materials or equipment with local warranty, which help eliminate delivery time, production and international logistics.
- Meet with your sales or purchasing representative to define a contingency plan more customized to your needs.

NEO HOLDING GROUP is concerned for the well-being of the Industry and the continued commercial services that allow the development of the economy.

Our operational processes and contingency plan are adapted to address this global problem. Taking into account all the recommendations and suggestions given to us by the government authorities in all our operations.

We have prepared a comprehensive prevention plan for each employee and every location in our branches tailored to the WHO recommendations.

Today our production capacity continues on a regular basis taking into account the recommendations of the authorities in each country.

